

New Dates!

REUNION 2020

LAS VEGAS

FAQs for Market Partners
in the U.S.A. and Canada

FAQs are subject to change

Q: HAVE NEW DATES BEEN DETERMINED FOR REUNION 2020 LAS VEGAS?

A: Yes. The new dates for Reunion 2020 are October 26-29, 2020.

Q: WHAT IF I AM UNABLE TO ATTEND IN OCTOBER 2020?

A: You may defer your 2020 qualification to attend Reunion 2021 instead, which will take place **April 12-15, 2021**.

If you defer your 2020 qualification and then meet the 2021 qualifications, you will then be part of an enhanced Reunion 2021 experience!

Q: ARE THERE ANY CHANGES IN THE AGENDA?

A: Yes. Reunion 2020 will be an in-person trip experience tailored just as you like. Las Vegas is the perfect launch pad for endless activities or ultimate relaxation. No group activities (i.e. training sessions, receptions etc.) will be organized by MONAT Global during this trip in October 2020.

Q: WHAT WILL MONAT PROVIDE?

A: MONAT Reunion 2020 will consist of rebooked, roundtrip airfare and three nights hotel accommodations October 26-29, 2020.

Qualifiers in Tier 2 or Tier 3 will still receive a \$300 food and beverage credit which may be used at any Caesars Las Vegas property. Tier 3 qualifiers will still receive a companion flight.

Q: DO I NEED TO BOOK MY REUNION 2020 OFFICIAL HOTEL RESERVATION?

A: No. The MONAT Events Team will handle all arrangements for hotel accommodations and will advise on rebooking options as necessary.

Q: WHAT IF I BOOKED PRE/POST-EVENT HOTEL NIGHTS?

A: If your pre/post-event nights were reserved when registering for the April event, they were automatically canceled. Upon receipt of your new hotel booking confirmation, you may work with your hotel to extend the dates on your own.

Q: DO I NEED TO CONTACT MONAT TO BOOK MY NEW FLIGHTS?

A: No. If you are the event qualifier and your flights were booked through our partner agency, American Express Travelink, you will be contacted to rebook by the agency.

Q: CAN I TRANSFER MY TRIP TO SOMEONE ELSE IF I AM UNABLE TO ATTEND REUNION DATES IN 2020 OR 2021?

A: No. MONAT Terms and Conditions still apply and IS **NOT TRANSFERRABLE**.

Q: I PAID FOR A GUEST CREDENTIAL TO ATTEND OFFICIAL EVENTS; WILL I BE REIMBURSED?

A: Yes! Since MONAT will not host any official events then your guest does not need to be credentialed and you will be reimbursed to the card on file.

Q: WILL I BE REIMBURSED IF I AM UNABLE TO ATTEND REUNION DATES IN 2020 OR 2021?

A: No. MONAT Terms and Conditions still apply and no alternate compensation will be provided.

Q: IF I AM NOT CURRENTLY REGISTERED FOR REUNION 2020, WILL I HAVE THE OPPORTUNITY TO REGISTER FOR THE NEW TRIP DATES?

A: No. Only current registrants for the April 2020 event will be able to attend the rescheduled event.

Q: WILL MONAT REIMBURSE ME FOR FLIGHTS I PURCHASED ON MY OWN FOR A GUEST?

A: No. Please contact the booking airline, website, or travel agency used to purchase guest travel for the most up to date information. As noted in MONAT Reunion Terms and Conditions, MONAT does not, and will not, reimburse flights booked outside of our partner travel agency.

Q: WHAT ARE THE NEXT STEPS?

A: You will receive an e-mail invitation by July 10, 2020 requesting you choose between:

- Option 1: Attend Reunion 2020, October 26-29
- Option 2: Defer to Reunion 2021, April 12-15