



PURCHASE + DISCOUNT

FAQS

FAQs are subject to change



MONAT Global

Q: WHAT IS THE PURCHASE + DISCOUNT?

A: The Purchase + Discount is a revamped savings program which replaces the Mix & Match Discount. Purchase + offers you the opportunity to receive discounts once you reach the appropriate spend thresholds. The discount will apply to all customers, including Retail. Plus, this discount will go on top of the discount VIP Customers and Market Partners already receive.

Q: WHAT ARE THE DISCOUNTS AND THRESHOLDS ASSOCIATED WITH THE PURCHASE + DISCOUNT?

A:

ADDITIONAL PURCHASE + DISCOUNT	RETAIL PRICE THRESHOLD	VIP PRICE THRESHOLD	MP PRICE THRESHOLD
15%	\$116 USD +	\$99 USD +	\$81 USD +
20%	\$150 USD +	\$128 USD +	\$105 USD +
25%	\$250 USD +	\$213 USD +	\$175 USD +

Q: WILL THE MARKET PARTNER AND VIP CUSTOMER SEE THEIR DISCOUNTED PRICE IN THE SHOPPING CART OR THE RETAIL PRICE, WHEN MAKING A PURCHASE?

A: When making a purchase that qualifies for the Purchase + discount, the VIP Customer and Market Partner will see the discounted price associated with their own discount, per product.

Q: HOW DOES THE PURCHASE + DISCOUNT WORK?

A: The customer will complete the following steps in order to qualify for the Purchase + Discount:

- Log in to the shopping cart
- Add product to the cart
- If the product qualifies for the Purchase + Discount, they will see a progress bar appear above the shopping cart showing the customer how far they are from the next tiered discount.
- Once the customer adds enough product to the cart to release one of the additional discounts, they will see the discount applied to the subtotal*.

**The discount will only apply to products that qualify*

Q: ARE THERE ANY PRODCUTS THAT DO NOT QUALIFY FOR THE PURCHASE + DISCOUNT?

A: Yes. Previously discounted Systems, previously discounted Duos, Flash Sales and Promotions (if applicable), Product Packs, Samples, Marketing Materials, Shipping and Handling Fees.