



ONLY FOR YOU: YOUR CHOICE

FAQs for VIP Customers



MONAT Global

Q: WHO IS ELIGIBLE FOR THIS OFFER?

A: In the month of August, all VIP Customers will automatically receive an exclusive Only For You item of their choice between the Smoothing Shampoo, Clarifying Shampoo, and 6oz Air Dry Cream as an exclusive gift with their Flexship order which reaches a minimum total of \$84 USD/\$110 CAD. Newly enrolling VIPs are eligible for this offer with their enrollment order.

Q: WHAT IS THE OFFER IN DETAIL?

A: For VIP Customers who schedule and receive a qualifying Flexship (at least \$84 USD/\$110 CAD) in August, will have the option of choosing their Only For You product

Q:WHAT ARE THE PRODUCTS I CAN CHOOSE?

A: While supplies last, you can choose from the following:

MONAT Only For You Clarifying Shampoo 4 oz.

MONAT Only For You Smoothing Shampoo 4 oz.

MONAT Only For You Air Dry Cream 6 oz.

Q: DO I HAVE TO CHOOSE MY ONLY FOR YOU ITEM?

A: No, this is entirely optional. If you do not select one, we will choose for you.

Q: HOW DO I ORDER THIS/ADD THIS TO MY FLEXSHIP?

A: Once you have reached the qualifying total for your Flexship, the eligible products will be visible and you can add one item to your cart. Before your Flexship meets the qualifying threshold, you will not see eligible products, but you will see an alert of how much you must add to your order to make it qualifying.

Q: WHAT IF I AM NOT ON FLEXSHIP THIS MONTH?

A: This OFY choice is only for VIP Customers on Flexship for the month of August.

Q: MY FLEXSHIP PROCESSED AND SHIPPED BEFORE I COULD ADD MY ITEM. CAN I STILL GET IT?

A: Sorry, no. You must add the item to the Flexship before it ships.