



ONLY FOR YOU: PURIFYING CHARCOAL GELEE MASQUE

FAQs for VIP Customers



MONAT Global

Q: HOW DO I ORDER THIS/ADD THIS TO MY FLEXSHIP?

A: In the month of May, all VIP Customers will automatically receive the exclusive Only For You Purifying Charcoal Gelee Masque as an exclusive gift with their Flexship order which reaches a minimum total of \$84 USD/\$110 CAD.

Q: WHAT IF I AM NOT ON FLEXSHIP THIS MONTH?

A: This Purifying Charcoal Gelee Masque is only for VIP Customers on Flexship for the month of May. If you don't have an order being delivered in the month of May you will not receive this exclusive gift.

Q: WHAT DOES THIS PRODUCT COST?

A: This an exclusive free gift that is in addition to your order as a thank you for being on Flexship. The product has a value of \$25 USD/\$35 CAD.

Q: CAN I BUY THIS ITEM?

A: This Purifying Charcoal Gelee Masque is not for sale. It is an exclusive gift that you can only receive for having a Flexship order delivered in the month of May.

Q: HOW DO I USE THIS PRODUCT?

A: Apply to clean, towel-dried hair, focusing on the scalp. Massage the masque in circular motions and work through the hair from scalp to ends. Leave on 5 minutes. Rinse well. Condition with your favorite MONAT Conditioner. Can be used 1-2x a week.