



APRIL FLEXSHIP BONUS

FAQs for U.S. And Canadian Market Partners



MONAT Global

Q: WHEN DOES THIS OFFER OCCUR?

A: Begins Sunday, April 1. Ends Wednesday, April 25, at 11:59 p.m. Eastern (the last day MONAT ships Flexship orders).

Q: WHO IS ELIGIBLE FOR THIS OFFER?

A: All Market Partners and VIP Customers in the U.S. and Canada. Newly enrolling VIPs are not eligible for this offer with their enrollment order. They can, however, qualify if they have a subsequent qualifying Flexship process and ship in April.

Q: WHAT IS THE OFFER IN DETAIL?

A: For Market Partners and VIP Customers who schedule and receive a qualifying Flexship (at least \$69 USD/\$90 CAD for Market Partners, and at least \$84 USD/\$110 CAD for VIPs) in April, they will have the option of adding one bonus product to their Flexship at a savings of 50% to 70% off. This offer does not apply to a new VIP Customer’s enrollment order.

Q: WHAT ARE THE PRODUCTS I CAN CHOOSE?

A:

	PV	Retail Price, USA	Promo Price, USA	CV, USA	Retail Price, CAN	Promo Price, CAN	CV, CAN	
REJUVENIQE™ OIL INTENSIVE	50	99.00	50.00	50	129.00	65.00	65	50% Off Averg.
REVITALIZE CONDITIONER	24	47.00	24.00	24	61.00	31.00	31	
BLACK SHAMPOO + CONDITIONER	19	38.00	19.00	19	50.00	25.00	25	
RENEW SHAMPOO	18	35.00	18.00	18	45.00	23.00	23	
REVIVE SHAMPOO	18	35.00	18.00	18	45.00	23.00	23	
THE CHAMP™ CONDITIONING DRY SHAMPOO	17	34.00	17.00	17	45.00	23.00	23	
IRT CONDITIONER	24	47.00	24.00	24	63.00	32.00	32	
BLOW OUT CREAM 4 OZ.	17	34.00	17.00	17	45.00	23.00	23	
SMOOTHING DEEP CONDITIONER 6 OZ.	24	47.00	24.00	24	63.00	32.00	32	
REFINISH CONTROL HAIRSPRAY	22	44.00	22.00	22	59.00	30.00	30	
REJUVABEADS™	25	49.00	25.00	25	65.00	33.00	33	60% Off Averg.
SMOOTHING SHAMPOO 8 OZ.	18	35.00	18.00	18	45.00	22.50	23	
INTENSE REPAIR SHAMPOO	15	38.00	15.00	15	50.00	20.00	20	
INTENSIVE REPAIR TREATMENT	26	65.00	26.00	26	85.00	34.00	34	
RESTORE LEAVE-IN CONDITIONER	13	33.00	13.00	13	43.00	17.00	17	
MOXIE MAGNIFYING MOUSSE	12	29.00	12.00	12	39.00	16.00	16	
REPLENISH MASQUE	20	50.00	20.00	20	65.00	26.00	26	70% Off Averg.
EYE WONDER	24	59.00	24.00	24	79.00	32.00	32	
JUNIOR GENTLE SHAMPOO 8 OZ.	10	24.00	10.00	10	32.00	14.00	14	
THICKENING SPRAY 2 OZ.	10	29.00	10.00	10	39.00	12.00	12	
RESHAPE ROOT LIFTER	10	33.00	10.00	10	43.00	13.00	13	
TOUSLED TEXTURIZING MIST	10	28.00	10.00	10	37.00	12.00	12	
S3 HAIR SUPPLEMENT (60 CAPSULES)	18	59.00	18.00	18	79.00	24.00	24	
JUNIOR GENTLE DETANGLING SPRAY 6 OZ.	7	22.00	7.00	7	29.00	10.00	10	
RESTYLE SCULPTING TAFFY	10	34.00	10.00	10	45.00	14.00	14	
JUNIOR GENTLE CONDITIONER 6 OZ.	7	24.00	7.00	7	32.00	10.00	10	
BLACK GROOM STYLING CLAY	10	34.00	10.00	10	45.00	14.00	14	
BLACK CREAM SHAVE	8	26.00	8.00	8	35.00	11.00	11	
BLACK AFTER SHAVE + MOISTURIZER	9	29.00	9.00	9	39.00	12.00	12	

Q: HOW DO I ADD THE ITEM TO MY FLEXSHIP?

A: Once you have reached the qualifying total for your Flexship, the eligible products will be visible and you can add one item to your cart. Before your Flexship meets the qualifying threshold, you will not see eligible products, but you will see an alert of how much you must add to your order to make it qualifying.

Q: I ALREADY HAVE A FLEXSHIP SCHEDULED FOR APRIL. AM I ELIGIBLE?

A: Yes, if you have a qualifying Flexship that is already scheduled to process and ship in April, you are eligible. If this applies to you, you will have to add the bonus item of your choice to the Flexship before it processes. Go to the Flexship section of your Back Office or VIP Suite and make the adjustment.

Q: IF I HAVE MULTIPLE FLEXSHIPS SCHEDULED FOR APRIL, CAN I ADD A BONUS ITEM TO EACH?

A: Yes, you have this option.

Q: DO I ALSO RECEIVE THE APRIL ONLY FOR YOU ITEM WITH MY QUALIFYING FLEXSHIP?

A: Yes!

Q: MY FLEXSHIP PROCESSED AND SHIPPED BEFORE I COULD ADD MY ITEM. CAN I STILL GET IT?

A: Sorry, no. You must add the item to the Flexship before it ships.

Q: DO I HAVE TO PURCHASE A BONUS ITEM?

A: No, this is entirely optional.

Q: DOES MIX & MATCH OR OTHER DISCOUNTS APPLY TO ME ORDER?

A: No, there are no additional discounts.