

PASSPORT 2020 FAQs for Market Partners in All Markets

FAQs are subject to change

Q: WHAT ARE THE DESTINATION AND DATES FOR PASSPORT 2020?

A: Passport 2020 will take place at the Barceló Bávaro Grand Resort in Punta Cana, Dominican Republic on 4th – 7th November 2020.

Q: WHO CAN PARTICIPATE IN PASSPORT 2020?

A: Qualification is open to all MONAT Market Partners in the U.S., Canada, UK, Ireland and Poland.

Q: WHAT IS THE QUALIFICATION PERIOD?

A: 1st February 2020 - 31st July 2020.

Q: HOW CAN I QUALIFY FOR PASSPORT 2020?

A: Market Partners will qualify by meeting the requirements listed below between 1st February 2020 and 31st July 2020:

TIER	QUALIFICATION REQUIREMENTS: ACCUMULATE BETWEEN 1ST FEBRUARY AND 31ST JULY:	AWARD
1	 Personal Sponsor: 3 MPs*, 9 VIPs** Personal Group Sponsor: 12 MPs*, 40 VIPs** Group Volume: 45,000 GV Paid Rank last qual. month: MMB+ 	Trip Trip for 1
2	 Personal Sponsor: 6 MPs*, 18 VIPs** Personal Group Sponsor: 24 MPs*, 80 VIPs** Group Volume: 60,000 GV Paid Rank last qual. month: AMM+ 	Trip for 2
3	 Personal Sponsor: 10 MPs*, 30 VIPs** Personal Group Sponsor: 40 MPs*, 120 VIPs** Group Volume: 85,000 GV Paid Rank last qual month: MM+ 	Trip for 2 + room upgrade

*Market Partner: with a Product Pack **VIP: with Active Flexship

VIP: WITH ACTIVE FIEXS

Note:

• Your Personally Sponsored MPs and VIPs count toward your Personal Group Sponsor totals, including those beyond the minimum Personal Sponsor qualification.

• Any existing MMB career title or higher at the beginning of the qualification period in your downline will not count toward your qualification requirements. If the MMB or higher is demoted during the qualification period, they will count for: personal group, commissions and rank purposes, but will not count for the Passport incentive.

• In the event a new MMB career title or higher promotes in your personal group during the qualification period their results will be included in your qualification requirements the month they promoted and each month remaining of the qualification period.

MONAT Global Corp reserves the right to modify trip dates, inclusions or programme specifics at any time, and may even cancel the trip for any reason beyond the reasonable control of MONAT or the destination resort for the trip, including but not limited to "Acts of God," civil unrest, war, transportation disruption, weather or national emergency, labour strikes or any other circumstance that MONAT or the destination resort, in their sole discretion, deem as making this trip impracticable, impossible or unsafe. Should such circumstances necessitate cancellation of this event, MONAT shall not be liable for any damages incurred, regardless of whether MONAT is advised of the possibility of such damages; nor will MONAT be obligated to reschedule this event or provide separate or additional compensation of any kind.

Q: WHAT IS A PERSONAL GROUP?

A: Personal Group: A Market Partner and their entire downline, down to but not including the next MMB (career title) or higher.

Q: WHAT IS INCLUDED IN THE TRIP?

A: Qualifiers receive round-trip economy class airfare from a selected UK airport to Punta Cana, Dominican Republic and accommodations for three nights. All trip earners' accommodations will include the resort's all-inclusive stay package.

Q: WHAT IS NOT INCLUDED IN THE TRIP?

- Ground Transportation
- Room Service
- Any excursions or activities not expressly noted in trip inclusions
- Incidental travel expenses
- Parking or transportation to originating airport
- Childcare / sitters
- Meals not expressly noted as part of the all-inclusive package offered by resort
- Meals and incidental expenses while in transit
- Baggage fees, change fees, premium or assigned seating costs
- Costs associated with travel delays, missed connections, weather events, or other disruptions in travel, including but not limited to overnight lodging in the cases of missed connections, canceled flights, early departures, negligence, and personal circumstances
- Trip Insurance

Q: CAN I BRING MY SPOUSE?

A: All qualifying Market Partner who meet the qualification criteria for Tiers 2 and 3 listed above, can bring a spouse and MONAT will pay for that spouse's airfare and lodging. Qualifiers meeting Tier 1 will not have the option of bringing a spouse, and will share a hotel room with another Tier 1-qualifying Market Partner.

Q: IF I EARN THE TRIP, BUT CAN'T GO, CAN I RECEIVE A SUBSTITUTE REWARD OR ALLOW SOMEONE TO GO IN MY PLACE?

A: No. Only the qualifying Market Partner can participate in this trip. No substitutions nor cash equivalents will be awarded.

Q: WILL THERE BE A PASSPORT 2020: DOMINICAN REPUBLIC PROGRESS TRACKER IN THE BACK OFFICE?

A: Yes. The tracker will go live by the end of February 2020.

Q: DOES A VIP REFERRED BY ONE OF MY VIPS COUNT TOWARD MY QUALIFICATION?

A: Yes, VIPs under VIPs count toward qualification.

Q: WHAT IF MY VIP WHO REFERRED VIPS UPGRADES? WHO GETS THE REFERRED VIPS?

A: The VIP who upgrades will get the VIPs they referred, because they enrolled under the original VIP. This is our standard upgrade policy.

Please visit <u>www.monatglobal.com/events</u> for updates to trip details and qualifications.