



PRIVACY POLICY

United Kingdom



MONAT Global UK LTD

MONAT understands that the privacy of your personal data is very important to you. We have adopted this Internet Privacy Policy as part of our commitment to your privacy. First and foremost, we do not and will not sell your data to any third parties. Instead, the primary purpose for collecting your data is threefold – (i) to better serve you; (ii) to improve your shopping experience with MONAT, and (iii) to increase our value to you as a partner in your MONAT experience.

Please read this Statement carefully to understand how MONAT may collect, use and share your personal information. The terms “we”, “us”, and “our” refer to the MONAT Global family of companies in the United States, Canada and the United Kingdom, www.monatglobal.com, Vibe and mymonat.com.

This Privacy Policy applies to personal information we obtain from you by and through www.monatglobal.com, Vibe, mymonat.com, your calls into our Customer Service Center, your purchase transactions with MONAT and other interactions with us. This Privacy Policy describes what personally identifiable information we may collect or obtain about you (“Personal Information”), provides examples of how we use Personal Information, and explains your options regarding our use and disclosure of Personal Information. Personal Information is any information that can be used to identify you or that we can link to you. The Privacy Policy also covers the choices you can make about the data we collect, and how you can control these decisions.

1. What Personal Information We Obtain
2. How We Use Personal Information
3. How We Share Personal Information
4. How We Use Cookies
5. How You Can Opt Out of Promotional Emails and Text Messaging
6. Miscellaneous Information (such as changes to this Policy and children’s privacy)
7. Data Security

WHAT PERSONAL INFORMATION WE OBTAIN

We obtain Personal Information from you -- such as your name, address, account number, shopping history, tax ID numbers, email address and telephone number -- when you give us that information when shopping or using our services. For example, we will obtain Personal Information about you when you (i) register to use our website; (ii) place an order with us; (iii) participate in advertising promotions; (iv) subscribe to mymonat.com or VIP Customer email updates; (v) or subscribe to MONAT mobile text messaging updates and promotions (where applicable). We will also collect Personal Information when you correspond or speak with us.

HOW WE USE PERSONAL INFORMATION

We use Personal Information to conduct our business and to provide you with high quality products and services. For example, if you order from our website, we may send you emails and notices about your order and about other merchandise, services special offers, promotions and flash sales that we think may be of interest to you. We may also share Personal Information with other members of the MONAT corporate family or our vendor service providers who help us provide products to you and to service your account. We do not sell or rent the Personal Information we obtain through our interactions with you. If you want to opt out of getting promotional emails or other communications from MONAT, see the section below entitled: “How to Opt Out.”

HOW WE SHARE PERSONAL INFORMATION

To provide you with quality service, we may disclose the Personal Information we collect

with service providers that perform marketing, promotional and other services for us. Service providers who perform services on our behalf are contractually bound to use your Personal Information only to help us to provide you with products and services from MONAT. We may also provide information to carefully selected outside companies for the purpose of jointly marketing a product or service to you. We may share information about aggregate shopping histories and demographics with consultants and others for purposes such as analysing retail trends and marketing, but such information does not contain any personal data that can identify you or any other individual.

We disclose certain information about you and your MONAT account to your upline, in order to make your MONAT experience more rewarding.

We may also disclose your Personal Information when we believe that it is required by law, governmental agencies, or is or necessary to operate our business (e.g., to our attorneys, auditors, or accountants), to protect your rights, to protect our rights or to protect the rights of others. We may also disclose your Personal Information as part of our customer or contacts list if another company acquires MONAT or a portion of our business.

As do most similar companies, and internet retailers, we sometimes use others to perform specific functions on our behalf. When we disclose information to these service providers, we disclose information to help them to perform their service. For example, in order to deliver products to you, we must share some information. We partner with third parties (such as the U.S. Postal Service, United Parcel Service, FedEx, Canada Post and Royal Mail) to ship products, to ensure delivery, and so that we can obtain feedback, improve the quality of our service, and measure and improve the quality of the service of the third party. In the example of shippers, we provide them some personally identifiable information such as your name, shipping address, email and phone number.

To help you buy MONAT products and to provide customer service to you, we must provide your credit card number to financial services corporations such as credit card processors and issuers. When we submit your credit card number for authorisation, we use state of the art data encryption technology to protect your information. (More information on this is provided in the section on Data Security below.) Except as described, we do not share or knowingly make any Personal information available to third parties.

HOW WE USE COOKIES

A “cookie” is a small data file stored by your Web browser on your computer’s hard drive. It allows mymonat.com to recognise your computer (but not specifically who is using it) upon entering the site. A cookie cannot retrieve any other data from your hard drive, pass on a computer virus or capture your email address.

We use cookies to keep track of when you return to the Monat Global Website, as well as to identify the pages you click on during your visit to our site and the name of the Website you visited immediately before clicking to Monatglobal.com or mymonat.com. We may use this information to improve our site design, product assortments, customer service and special promotions. You can, of course, disable cookies on your computer by indicating this in the settings, preferences or options menus in your browser. However, you will not be able to make purchases on our site if you disable cookies.

If you are shopping at mymonat.com or Monatglobal.com and are having difficulty adding items to your shopping cart or completing your order, please check your privacy settings in your browser. We find that “Medium” Privacy Settings will optimise your online shopping

experience. If you are currently using the “Medium High” or “High” privacy settings, you can improve your online ordering experience if you override your current cookie handling practices for specific websites, including mymonat.com and Monatglobal.com. If you prefer not to change your privacy settings or override your cookie handling practices, you can, as always, place your MONAT order by calling Customer Service or by sending an email to monatsupport@monatglobal.com.

HOW YOU CAN OPT OUT: UNITED KINGDOM GDPR

You may opt out of receiving promotional emails from MONAT at any time by utilising the unsubscribe link on every email we send. Please allow up to ten days for us to process your request. You can also opt out of mobile phone messaging by the texting “STOP” to 313131 in the US and 393939 in Canada.

In the United Kingdom, we do not send text messaging. In addition, in the United Kingdom, you must “opt in” to receive promotional emails and other communications from us. If you do not opt in, you will not receive any promotional information, or other information from MONAT and your upline will not have access to your information and will not be able to help you with your product orders or with growing your MONAT business if you choose to be a Market Partner. Rest assured that if you are in the United Kingdom, MONAT complies with the personal data requirements of the General Data Protection Regulation (GDPR). Under GDPR, United Kingdom residents have a right to access Personal Information that we have collected by emailing MONAT at; UKdataprotection@monatglobal.com.

MISCELLANEOUS INFORMATION

Changes to this Privacy Policy: We reserve the right to change this Privacy Policy, and to apply any changes to previously collected personal information. We urge you to periodically check this Privacy Policy for any changes. The “last revised” date will change when we make revisions to the policy. All changes will be effective upon posting or as otherwise stated in the revision. If you cannot accept the terms of this Privacy Policy, as posted, please do not use this the MONAT Global Website, Vibe or mymonat.com. (collectively, “MONAT Electronic Access”).

GOVERNING LAW, DISPUTE JURISDICTION:

UNITED STATES: The laws of the State of Florida, excluding its choice of law principles, govern all matters arising from or related to this Privacy Policy, including your access and use of any MONAT Electronic Access or the use of your Personal Information we collect.

CANADA: The laws of the Province of Ontario, govern all matters arising from or related to this Privacy Policy, including your access and use of any MONAT Electronic Access or the use of your Personal Information we collect.

UNITED KINGDOM: The laws of England and Wales govern all matters arising from or related to this Privacy Policy, including your access and use of any MONAT Electronic Access or the use of your Personal Information we collect.

CHILDREN’S PRIVACY: MONAT Electronic Access is not targeted towards, nor intended for use by anyone under the age of 18. By using the MONAT Electronic Access, you represent and warrant that you are 18 years of age or older. If you are not at least 18 years of age, do not access, use or register any MONAT Electronic Access. In the event we become aware you are under 18, we will cancel your access and your registration.

DATA SECURITY

MONAT Electronic Access incorporates physical, electronic and administrative procedures to safeguard the confidentiality of your Personal Information, including Secure Sockets Layer (“SSL”) for all financial transactions through the MONAT Electronic Access. We use SSL encryption to protect your Personal Information collected while you are online and we also take steps to protect your Personal Information in our facilities. Access to your Personal Information is restricted to those have a need in order to provide products and services to you had who help us run the MONAT business. Only employees who need access to your Personal Information to perform a specific job are granted access. Finally, we rely on third-party service providers for the physical security of some of our computer hardware. We believe that their security procedures are adequate.

While we use industry standard precautions to safeguard and protect your Personal Information, we cannot guarantee complete security of your Personal Information. Unfortunately, 100% complete security does not presently exist today, either online or offline.

Questions: Email us at monatsupport@monatglobal.com

Effective Date: May 23, 2018