

MONATIONS CANADA 2025

FAQ FOR MARKET PARTNERS IN CANADA

FAQs are subject to change

February 7, 2025

Q: WHERE WILL MONATIONS CANADA 2025 TAKE PLACE?

A: MONATions Canada 2025 will take place at the The Voltigeurs de Quebec Armoury in Quebec City, Quebec.

Q: WHAT ARE THE EVENT DATES FOR MONATIONS CANADA 2025?

A: MONATions Canada 2025 will take place June 5 – 8, 2025.*

*Visit the MONATions Canada event web page for agenda.

Q: WHAT IS THE COST OF REGISTRATION FOR MONATIONS CANADA 2025?

A: The cost per attendee, including non-Market Partner guests for MONATions Canada 2025 is \$119 CAD Early Bird pricing up until February 28, 2025 or \$149 CAD regular pricing as of March 1, 2025, plus applicable taxes.

Q: HOW DO I REGISTER FOR MONATIONS CANADA 2025?

A: As a Market Partner you can register through the link on the registration email, or by visiting the MONATions Canada event web page on monatglobal.com.

Q: WHAT DOES THE REGISTRATION FEE FOR MONATIONS CANADA 2025 INCLUDE?

A: The registration fee for MONATions Canada 2025 includes a welcome evening event, a full day of training, including special guest speakers, field training, and corporate launches, a Dream Bigger Awards evening and celebration, access to purchase event-exclusive MONAT Gear, a MONATions Canada Registration Bag and more!

Q: WHO CAN ATTEND MONATIONS CANADA 2025?

A: All Global Market Partners are eligible to register for MONATions Canada 2025, however recognition and incentives are only applicable to Canadian Market Partners.

Q: CAN I BRING MY SPOUSE/GUEST TO MONATIONS CANADA 2025?

A: Certainly! Spouses and guests should register separately to receive their own badge for access to all sessions. Spouse or guest attendance is not included with Market Partner registration at MONATions Canada 2025. Your Market Partner ID cannot be used to register your spouse or guest. There is no cash equivalent value if a non-Market Partner spouse/guest cannot or does not attend, whether by choice or personal circumstances. No amounts will be paid or refunded if a non-Market Partner spouse/guest decides not to attend or cannot attend MONATions Canada 2025.

Q: CAN I BRING MY CHILD TO MONATIONS CANADA 2025?

A: Attendees must be at least 12 years of age to attend all training and general sessions. Regardless of age, other than nursing infants, all attendees must be fully paid registrants with a badge to enter the sessions. Attendees with infants 24 months or younger may consider bringing ear protection due to the volume of the event.

Q: WILL DAYCARE BE AVAILABLE AT MONATIONS CANADA 2025?

A: No. A childcare program will not be available at MONATions Canada 2025. Please see above for guidelines on child attendance at MONATions Canada 2025.

Q: WILL BOXED LUNCHES BE AVAILABLE AT MONATIONS CANADA 2025?

A: No. A Boxed Lunch option will not be offered this year as there are many food outlets in the surrounding area for attendees to enjoy.

Q: SHOULD I ATTEND MONATIONS CANADA INSTEAD OF THE GLOBAL EVENT, MONATIONS UNITED?

A: No. MONATions Canada is not intended to replace MONATions United, but instead, complement the global event by offering market-specific training to light the path to the grand finale event, MONATions United.

Q: CAN I RETURN OR TRANSFER MY TICKET TO ANOTHER MARKET PARTNER?

A: Market Partner registration fees are non-refundable but may be transferred to another MONAT Market Partner should you not be able to attend. Please email canadaevents@monatglobal.com no later than Wednesday, April 30, 2025 if you are transferring your ticket with your full name and Market Partner ID and the full name and Market Partner ID of who you are transferring the ticket to. There is no cash equivalent value if a Market Partner cannot or does not attend, whether by choice or personal circumstances. No amounts will be paid or refunded if a Market Partner decides not to attend or cannot attend MONATions Canada 2025.

Q: WILL A MONATIONS CANADA 2025 REGISTRATION BAG BE SHIPPED TO ME IF I AM UNABLE TO ATTEND?

A: No. MONATIONS Canada Registration Bags are for in-person attendees only and will not be shipped to those who choose to or are not able to attend in person.

Q: WHAT IS THE REGISTRATION DEADLINE FOR MONATIONS CANADA 2025?

A: You can register for MONATIONS Canada 2025 up until the day before the event, however, to be eligible for recognition at the event, you must register by no later than April 30, 2025.

Q: WHAT HAPPENS IF THE EVENT CANNOT TAKE PLACE FOR ANY OTHER UNFORESEEN CIRCUMSTANCES?

A: MONATIONS Canada 2025 is a paid event. If for reasons out of our control, we can not hold the event on the dates communicated or hold it in another format (ie. virtually), a full refund in the amount paid will be issued, or an option to transfer the fee to a future event date will be offered.

XCELLENCE

MONATIONS Canada 2025 Incentive

Q: WHO IS ELIGIBLE TO EARN THE XCELLENCE INCENTIVE?

A: Only Market Partners in Canada are eligible to earn the Xcellence Incentive.

Q: WHAT IS THE QUALIFICATION PERIOD FOR THE XCELLENCE INCENTIVE?

A: November 1, 2024, through April 30, 2025, at 11:59 p.m. Eastern.

Q: HOW DO I QUALIFY FOR THE XCELLENCE INCENTIVE?

A: Our Top 3 Canadian Market Partners from each rank category (Partners, Builders, Mentors and Directors) can earn a MONATIONS Canada Xcellence Prize Package by completing at the following qualifications:

- o Be one of the Top 3 in your rank category based on a point system of the following criteria:
 - Market Partner Enrolments
 - VIP Enrolments
 - VIP Sales
 - Paid-As consistency within the qualification period (must be paid-as MMP or above)
 - New Rank Advancements in your personal group
- o Must complete the following activity: 2 Market Partners with at least 200+ PV and 10 VIP Customers with an active Flexship within the qualification period
- o Must be registered for, and in attendance at MONATIONS Canada 2025

Q: WHAT IF I LOSE MY CAREER RANK DURING THE QUALIFICATION PERIOD?

A: Your career rank as of November 2024 will determine which rank category you can earn.

Examples:

- A) If you are a career rank AED as of November 2024 and demote to MMM during the qualification period, you will still be considered in the Director group.
- B) If you are an AMM and demote to MMB during the qualification period, you will still be considered in the Mentor group.

Q: WHAT IS INCLUDED IN THE XCELLENCE INCENTIVE REWARD?

A: Each of the Top 3 earners will receive a MONATIONS Canada Xcellence Prize Package consisting of:

- 2-Night Stay at host hotel, Hôtel Château Laurier during MONATIONS Canada 2025 event days
- On-stage recognition and commemorative award
- Special recognition ribbon
- Early access to registration and MONAT Gear store
- Private celebratory toast with MONAT Executives and Special Guests

Q: WHAT IF I HAVE ALREADY BOOKED MY HOTEL, WILL I REIMBURSED FOR THE TWO NIGHTS?

A: Yes. If you have booked your hotel stay at the host hotel, Hôtel Château Laurier, MONAT will take care of two of the nights booked. If you have booked at a different hotel, you will need to change your hotel booking to the host hotel, Hôtel Château Laurier to claim your two-night stay.

Q: WHAT IF I AM UNABLE TO MAKE IT TO MONATIONS CANADA 2025, DO I STILL GET THE EXCELLENCE PRIZE PACKAGE?

A: No. Earners must be registered for, and in attendance at MONATions Canada 2025 to receive their reward.