

MONATions Canada 2024

FAQ for Market Partners in Canada

FAQ are subject to change

Q: WHERE WILL MONATIONS CANADA 2024 TAKE PLACE?

A: MONATIONS Canada 2024 will take place at the Niagara Falls Convention Centre in Niagara Falls, Ontario.

Q: WHAT ARE THE EVENT DATES FOR MONATIONS CANADA 2024?

A: MONATIONS Canada 2024 will take place May 31 – June 1, 2024.*

*Some exceptions may apply to Director level. Visit the MONATIONS Canada event web page for agenda.

Q: WHAT IS THE COST OF REGISTRATION FOR MONATIONS CANADA 2024

A: The cost per attendee, including non-Market Partner guests for MONATIONS Canada 2024 is \$119 CAD Early Bird pricing up until February 29, 2024, or \$149 CAD regular pricing after February 29, 2024, plus applicable taxes.

Q: HOW DO I REGISTER FOR MONATIONS CANADA 2024?

A: As a Market Partner you can register through the link on the registration email, or after December 1, 2023, by visiting the MONATIONS Canada event web page.

Q: WHAT DOES THE REGISTRATION FEE FOR MONATIONS CANADA INCLUDE?

A: The registration fee for MONATIONS Canada 2024 includes a welcome evening event, a full day of training, including special guest speakers, field training, and corporate launches, a Dream Bigger Awards evening and celebration, access to exclusive MONAT Gear, a MONATIONS Canada Registration Bag and more!

Q: WHO CAN ATTEND MONATIONS CANADA 2024?

A: All Global Market Partners are eligible to register for MONATIONS Canada 2024, however recognition and incentives are only applicable to Canadian Market Partners.

Q: CAN I BRING MY SPOUSE/GUEST TO MONATIONS CANADA 2024?

A: Certainly! Spouses and guests should register separately to receive their own badge for access to all sessions. Spouse or guest attendance is not included with Market Partner registration at MONATIONS Canada 2024. Your Market Partner ID cannot be used to register your spouse or guest. There is no cash equivalent value if a non-Market Partner spouse/guest cannot or does not attend, whether by choice or personal circumstances. No amounts will be paid or refunded if a non-Market Partner spouse/guest decides not to attend or cannot attend MONATIONS Canada 2024.

Q: CAN I BRING MY CHILD TO MONATIONS CANADA 2024?

A: Attendees must be at least 12 years of age to attend all training and general sessions. Regardless of age, other than nursing infants, all attendees must be fully paid registrants with a badge to enter the sessions. Attendees with infants 24 months or younger may consider bringing ear protection due to the volume of the event. Attendees 3 months–12 years of age are welcome to participate in the MONATIONS Canada childcare program for a nominal fee.

Q: WILL DAYCARE BE AVAILABLE AT MONATIONS CANADA 2024?

A: Yes. A childcare program called MOKids will be available at MONATIONS Canada 2024 at a cost of \$99 CAD (3 months-24 months) – \$119 CAD (25 months-12 years) for the duration of the event. Attendees 3 months–12 years of age are welcome to participate in the MOKids childcare program. **The deadline for Registration is May 4, 2024.**

MOKids will run on the following dates and hours:

- Friday, May 31: 10:30 a.m. to 3:00 p.m. ET and 6:30 p.m. to 9:30 p.m. ET
- Saturday, June 1: 8:00 a.m. to 4:30 p.m. ET and 6:30 p.m. to 10:00 p.m. ET

You can register for the MOKids childcare program during your MONATIONS Canada event registration. If you are already registered for MONATIONS Canada, log back into your registration and easily add on the MOKids childcare program and check out.

*Childcare providers are experienced, certified, and trained in first aid and CPR. They ensure a safe and secure environment for the children, complete with age-appropriate activities and entertainment.

Q: WILL BOXED LUNCHES BE AVAILABLE AT MONATIONS CANADA 2024?

A: Yes. An optional Boxed Lunch will be available at a cost of \$25 CAD for the Saturday session. You can register for a Boxed Lunch during your MONATIONS Canada event registration. If you are already registered for MONATIONS Canada, log back into your registration and easily add on the Boxed Lunch option of your choice and check out. **The deadline for Registration is May 4, 2024.**

Q: SHOULD I ATTEND MONATIONS CANADA INSTEAD OF THE GLOBAL EVENT, MONATIONS UNITED?

A: No. MONATIONS Canada is not intended to replace MONATIONS United, but instead, complement the global event by offering market-specific training to light the path to the grand finale event, MONATIONS United.

Q: CAN I RETURN OR TRANSFER MY TICKET TO ANOTHER MARKET PARTNER?

A: Market Partner registration fees are non-refundable but may be transferred to another MONAT Market Partner should you not be able to attend. Please email canadaevents@monatglobal.com no later than Tuesday, April 30, 2024 if you are transferring your ticket with your full name and Market Partner ID and the full name and Market Partner ID of who you are transferring the ticket to. There is no cash equivalent value if a Market Partner cannot or does not attend, whether by choice or personal circumstances. No amounts will be paid or refunded if a Market Partner decides not to attend or cannot attend MONATIONS Canada 2024.

Q: WILL A MONATIONS CANADA 2024 REGISTRATION BAG BE SHIPPED TO ME IF I AM UNABLE TO ATTEND?

A: No. MONATIONS Canada Registration Bags are for in-person attendees only and will not be shipped to those who choose to or are not able to attend in person.

Q: WHAT IS THE REGISTRATION DEADLINE FOR MONATIONS CANADA 2024?

A: You can register for MONATIONS Canada up until the day before the event, however, to be eligible for recognition at the event, you must register by no later than April 30, 2024.

Q: WHAT HAPPENS IF THE EVENT CANNOT TAKE PLACE FOR ANY OTHER UNFORESEEN CIRCUMSTANCES?

A: MONATIONS Canada is a paid event. If for reasons out of our control, we can not hold the event on the dates communicated or hold it in another format (ie. virtually), a full refund in the amount paid will be issued, or an option to transfer the fee to a future event date will be offered.

UP THE ANTE

MONATIONS CANADA 2024 INCENTIVE

Q: WHO IS ELIGIBLE TO EARN UP THE ANTE INCENTIVE?

A: Only Market Partners in Canada are eligible to earn Up the Ante Incentive.

Q: WHAT IS THE QUALIFICATION PERIOD FOR UP THE ANTE INCENTIVE?

A: November 1, 2023, through April 30, 2024, at 11:59 p.m. ET.

Q: HOW DO I QUALIFY FOR UP THE ANTE INCENTIVE?

A: Our Top 5 Canadian Market Partners from each rank category (Partners, Builders, Mentors and Directors) can earn a MONATIONS Canada Jackpot Package by completing at the following qualifications:

- o Be one of the Top 5 in your rank category based on a point system of the following criteria:
 - Market Partner Enrolments
 - VIP Enrolments
 - VIP Sales
 - Paid-As consistency within the qualification period
 - New Rank Advancements in your personal group (does not apply to partner category)
- o Must complete 1 Super Block (2 Market Partners with a Product Pack or at least 200+PV and 10 VIP Customers with an active Flexship) within the qualification period
- o Must be registered for, and in attendance at MONATIONS Canada 2024

Q: WHAT IF I LOSE MY CAREER RANK DURING THE QUALIFICATION PERIOD?

A: Your career rank as of November 2023 will determine which rank category you can earn.

Examples:

A) If you are a career rank AED as of November 2023 and demote to MMM during the qualification period, you will still be considered in the Director group.

B) If you are an AMM and demote to MMB during the qualification period, you will still be considered in the Mentor group.

Q: WHAT IS INCLUDED IN UP THE ANTE INCENTIVE REWARD?

A: Each of the Top 5 earners will receive a MONATions Canada Jackpot Package consisting of:

- \$200 VISA Gift Card (perfect to use while in Niagara Falls!)
- On-stage recognition
- Special recognition ribbon
- Early access to registration and MONAT Gear store
- Private celebratory toast with MONAT Executives and Special Guests

Q: WHAT IF I AM UNABLE TO MAKE IT TO MONATIONS CANADA 2024, DO I STILL GET THE JACKPOT PACKAGE?

A: No. Earners must be registered for, and in attendance at MONATions Canada 2024 to receive their reward.