

MONATions Canada 2023

FAQ for Market Partners in Canada

FAQ are subject to change

Q: WHAT WAS MONATIONS CANADA PREVIOUSLY CALLED AND WHY DID THE NAME CHANGE?

A: MONATIONS Canada was previously called Road to Success. A global events decision was made to transform the event into a “mini MONATIONS” so that each market could host their own in-market training event leading up to the global event, MONATIONS United.

Q: SHOULD I ATTEND MONATIONS CANADA INSTEAD OF THE GLOBAL EVENT, MONATIONS UNITED?

A: No. MONATIONS Canada is not intended to replace MONATIONS United, but instead, complement the global event by offering market-specific training to light the path to the grand finale event, MONATIONS United.

Q: WHERE WILL MONATIONS CANADA 2023 TAKE PLACE?

A: MONATIONS Canada 2023 will take place at the Edmonton Convention Centre in Edmonton, Alberta.

Q: WHAT ARE THE EVENT DATES FOR MONATIONS CANADA 2023?

A: MONATIONS Canada 2023 will take place June 2 – 3, 2023.

Q: WHAT IS THE COST OF REGISTRATION FOR MONATIONS CANADA 2023?

A: The cost per attendee, including non-Market Partner guests for MONATIONS Canada 2023 is \$99 CAD Early Bird pricing up until January 31, or \$129 CAD regular pricing after January 31, plus applicable taxes.

Q: HOW DO I REGISTER FOR MONATIONS CANADA 2023?

A: As a Market Partner you can register by visiting the MONATIONS Canada event web page at <https://monationscanada.com/>.

Q: WHAT DOES THE REGISTRATION FEE FOR MONATIONS CANADA INCLUDE?

A: The registration fee for MONATIONS Canada 2023 includes a welcome evening event, a full day of training, including special guest speakers, field training, and corporate launches, a Dream Bigger Awards evening and celebration, access to exclusive MONAT Gear, a MONATIONS Canada Registration Bag and more!

Q: WHO CAN ATTEND MONATIONS CANADA 2023?

A: All Global Market Partners are eligible to register for MONATIONS Canada 2023, however recognition and incentives are only applicable to Canadian Market Partners.

Q: CAN I BRING MY SPOUSE/GUEST TO MONATIONS CANADA 2023?

A: Certainly! Spouses and guests should register separately to receive their own badge for access to all sessions. Spouse or guest attendance is not included with Market Partner registration at MONATIONS Canada 2023. Your Market Partner ID cannot be used to register your spouse or guest. There is no cash equivalent value if a non-Market Partner spouse/guest cannot or does not attend, whether by choice or personal circumstances. No amounts will be paid or refunded if a non-Market Partner spouse/guest decides not to attend or cannot attend MONATIONS Canada 2023.

Q: CAN I BRING MY CHILD TO MONATIONS CANADA 2023?

A: Attendees must be at least 12 years of age to attend all training and general sessions. Regardless of age, other than nursing infants, all attendees must be fully paid registrants with a badge to enter the sessions. Attendees with infants 24 months or younger may consider bringing ear protection due to the volume of the event.

Q: CAN I RETURN OR TRANSFER MY TICKET TO ANOTHER MARKET PARTNER?

A: Market Partner registration fees are non-refundable but may be transferred to another MONAT Market Partner should you not be able to attend. Please email canadaevents@monatglobal.com no later than Sunday, April 30, 2023 if you are transferring your ticket with your full name and Market Partner ID and the full name and Market Partner ID of who you are transferring the ticket to. There is no cash equivalent value if a Market Partner cannot or does not attend, whether by choice or personal circumstances. No amounts will be paid or refunded if a Market Partner decides not to attend or cannot attend MONATIONS Canada 2023.

Q: WILL A MONATIONS CANADA 2023 REGISTRATION BAG BE SHIPPED TO ME IF I AM UNABLE TO ATTEND?

A: No. MONATIONS Canada Registration Bags are for in-person attendees only and will not be shipped to those who choose to or are not able to attend in person.

Q: WHAT IS THE REGISTRATION DEADLINE FOR MONATIONS CANADA 2023?

A: You can register for MONATIONS Canada up until the day before the event, however to be eligible for recognition at the event, you must register by no later than May 14, 2023.

Q: WHAT HAPPENS IF THE EVENT CANNOT TAKE PLACE FOR ANY OTHER UNFORESEEN CIRCUMSTANCES?

A: MONATIONS Canada is a paid event. If for reasons out of our control, we can not hold the event on the dates communicated or hold it in another format (ie. virtually), a full refund in the amount paid will be issued, or an option to transfer the fee to a future event date will be offered.