

August Only For You

FAQ for Market Partners and VIP Customers
in Canada

FAQ are subject to change

Q: WHEN DOES THIS PROMOTION OCCUR?

Newly enrolling VIP Customers and Market Partners opening a new Flexship template:

o Begins Monday, August 1, 2022 at 12:00 a.m. EDT and ends Wednesday, August 31, 2022 at 11:59 p.m. EDT.

Existing VIP Customers and Market Partners:

o Begins Monday, August 1, 2022 at 12:00 a.m. EDT and ends Wednesday, August 24, 2022 at 11:59 p.m. EDT, the last day to modify Flexship Orders.

Q: WHO IS ELIGIBLE FOR THIS SPECIAL OFFER?

A: All current Market Partners with an active Flexship and active VIP Customers (to be active you must make one order in a 12-month period) in Canada. Newly enrolled VIPs are eligible for this offer with their Enrollment Order.

Q: WHAT IS THE OFFER IN DETAIL?

A: VIP Customers who schedule and receive a qualifying Flexship (at least \$110 CAD) in August will get to choose one Only For You product.

Market Partners who schedule and receive a qualifying Flexship (at least \$90 CAD) in August will get to choose one Only For You product.

Q: WHAT ARE THE PRODUCTS FROM WHICH I CAN CHOOSE?

A: In August, you may choose one of the following Only For You products:

Intense Repair Shampoo 2.0 oz. & Intense Repair Conditioner 2.0 oz.

Advanced Hydrating In-Shower Masque 2.0 oz.

MONAT STUDIO ONE™ Frizz-Fix Smoothing Hair Primer 2.0 oz.

Q: DO I HAVE TO SELECT MY ONLY FOR YOU ITEM?

A: No. If you do not select one, Intense Repair Shampoo 2.0 oz. & Intense Repair Conditioner 2.0 oz. will automatically be added as this month's Only For You.

Q: HOW DO I ADD MY ONLY FOR YOU PRODUCT TO MY FLEXSHIP?

A: Once you have reached the qualifying total for your Flexship (at least \$110 CAD), a button will appear saying "Add an Only for You Item." When you click on this button, we will display the available Only For You item. You will not see eligible products before your Flexship meets the qualifying threshold, but you will see an alert indicating how much you must add to your order to reach the qualifying threshold.

Q: I ALREADY HAVE A FLEXSHIP SCHEDULED FOR AUGUST. AM I ELIGIBLE?

A: Yes. If you have a qualifying Flexship that is already scheduled to process and ship in August, you are eligible. If this applies to you, you can choose the Only For You product for the Flexship before it processes. Go to the Flexship section of your Back Office or VIP Account and make the adjustment.

1. Log into your account at mymonat.com with your username and password.
2. Click on Shop.
3. Click on My Flexships.
4. Click on Edit.
5. Click on Add Products.
6. Select Only For You from the drop-down menu.
7. Select your monthly Only For You product.
8. Click Next until, you get to the final step of the Flexship check out flow.
9. Click on Save Flexship.