



TERMS & CONDITIONS

1 JULY, 2026

- Only Market Partners in good standing with MONAT Global Corp., MONAT Global Australia Pty Ltd., or MONAT Global New Zealand (collectively "MONAT") are eligible to attend IGNITE APAC 2027. These Terms & Conditions govern the eligible Market Partner's registration and attendance at IGNITE APAC 2027.
- No alternate compensation or accommodation will be offered in lieu of attendance. There is no cash equivalent if a Market Partner cannot or chooses not to attend, whether due to personal choice or circumstance. No amounts will be paid or refunded if a Market Partner decides not to attend. No exceptions will be made.

AGENDA

Day 1

- Arrivals
- Hotel Check-in
- Welcome Function

Day 2

- Half-day MONAT Conference
- Afternoon Group Activity
- Evening at Leisure

Day 3

- Optional Gratitude Activity
- Hotel Check-out
- Departures

Agenda is tentative and subject to change.

- MONAT reserves the right to modify event dates, inclusions or program details at any time and may cancel the event for any reason beyond its reasonable control, including but not limited to acts of God, civil unrest, war, transportation disruption, severe weather, pandemics, national emergencies, labour strikes or any other circumstance that MONAT, in its sole discretion, determines makes the event impracticable, impossible or unsafe.
- Should such circumstances require cancellation of the event, MONAT will not be liable for any damages, losses, liabilities, costs or expenses incurred by a Market Partner or their spouse, guest or children, even if advised of the possibility of such damages. MONAT is under no obligation to reschedule the event or provide additional compensation.
- Each Market Partner acknowledges that attendance involves inherent risks, including the possibility of illness, injury or death. MONAT strongly encourages attendees and their guests to remain on the designated event property during the event.
- MONAT will not be liable for any physical injury or financial loss experienced by a Market Partner, spouse, guest or child while attending the event.
- As consideration for attending the event, each Market Partner, on behalf of themselves and any accompanying spouse, guest or child, releases MONAT, its officers, directors, employees and agents from any liability arising from or connected with attendance at the event.
- Each Market Partner further agrees to indemnify, defend and hold harmless MONAT, its parent company, subsidiaries and affiliates against any claims arising from attendance at the event or misuse of any facilities, except where directly caused by MONAT's wilful misconduct.
- Attendance at the event constitutes acceptance of these release and indemnity provisions. Market Partners who do not agree to these Terms & Conditions may not attend.

PHOTOGRAPHY & MEDIA CONSENT

- By attending the event, each Market Partner, and on behalf of any accompanying spouse, guest or child, consents to interviews, photography, audio recordings and video recordings for use by MONAT for promotional, advertising, webcast, website, social media and other marketing purposes without further compensation.
- Attendees release MONAT and its representatives from any liability relating to the capture, publication or use of photographs, videos or recordings.
- Attendees waive any right to inspect or approve the finished materials or receive payment or royalties arising from their use.

QUALIFICATION STATUS

- Prior to official notification, all qualification information is considered unofficial and subject to audit and verification by MONAT.
- Only a written invitation issued by the MONAT Events Team constitutes official confirmation of qualification.
- Phone calls, conversations, text messages, social media posts or communications from any other MONAT department do not constitute official notification.
- Qualified Market Partners may not sell, transfer, substitute or assign their event registration.

AIRFARE TERMS

Where airfare is included as part of the earned reward:

- Round-trip economy airfare will be provided for one qualifying Market Partner per eligible Market Partner ID. Tier 3 achievers will be awarded one additional round-trip economy airfare for their accompanying spouse or non-Market Partner guest approved by MONAT.
- Flights will depart from the closest metropolitan airport to the qualifying Market Partner's registered address.
- Transportation to and from the departure airport is the responsibility of the attendee.
- Flights must be booked through MONAT's nominated travel partner.
- Market Partners are not permitted to book their own flights unless expressly approved by MONAT.
- Flights will be booked at the lowest logical available fare on the scheduled program travel dates.
- Requests to travel outside the official program dates require prior written approval from MONAT.
- Any fare difference resulting from preferred travel dates or routes will be the responsibility of the traveller.
- Flights booked independently are not reimbursable.
- Preferred seating, upgrades and other airline ancillary fees are the responsibility of the traveller.
- One checked bag per traveller will be included unless otherwise advised.
- Airline change fees after ticketing are the responsibility of the traveller.
- Flights must originate from and return to the metropolitan airport nearest the attendee's registered address.
- Stopovers are not permitted unless required by the airline routing.
- Requests for specific airlines must not increase the airfare paid by MONAT.
- MONAT will not provide additional accommodation before or after flights due to long travel times, except where required by airline scheduling.

TRAVEL RESPONSIBILITIES

The traveller is responsible for:

- Costs associated with travel delays or disruptions.
- Missed connections.
- Cancelled flights.
- Weather-related travel interruptions.
- Early departures.
- Personal circumstances affecting travel.
- Additional accommodation or meals required outside the official itinerary.
- Travel insurance.
- Visas, permits or vaccinations required for travel.

MONAT strongly recommends all attendees purchase comprehensive travel insurance.

NO-SHOWS

By accepting these Terms & Conditions and completing registration for IGNITE APAC 2027, the Market Partner confirms their commitment to attend the trip.

If, after confirming attendance, a Market Partner is unable to attend for reasons other than a serious medical condition that prevents travel, they will be responsible for reimbursing MONAT for any cancellation or change fees incurred, up to the total cost of your trip.

Reimbursement may be made via bank transfer to MONAT Australia or, at MONAT's discretion, deducted from the Market Partner's next available commission payment.

If a Market Partner is unable to attend due to a serious medical condition, they must notify MONAT as soon as reasonably practicable by emailing eventsANZ@monatglobal.com and provide a supporting medical certificate no later than July 16, 2027. Provided sufficient notice and supporting documentation are received, the cancellation fee will be waived at MONAT's discretion.

Failure to notify MONAT by the required date, or failure to provide appropriate supporting documentation, may result in the Market Partner being liable for cancellation or change costs of up to the total cost of your trip.

MONAT reserves the right to determine, in its sole discretion, whether the circumstances and supporting documentation are sufficient to waive any cancellation or change fees.